

## Competitive Differentiation

| <b>Product</b> - What do you want everyone to know about your product?  Consider features, usability, and more. |
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| Service - How do you make clients feel special?  Consider how you communicate, add-ons you offer, and more.     |
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| Audience - What defines "your" people?  Consider specific needs, ways of working, and more.                     |
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| <b>Who you are</b> Bring these three together and describe what makes your product or service unique.           |
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